



Atlantic City Electric is encouraging residents to take advantage of payment support services if they are having difficulty keeping up with their monthly energy bills. Below are just some examples of some steps that residential customers can take to proactively seek assistance with making payments on their Atlantic City Electric bills during this unprecedented time.

The most important step that customers who are past due on their Atlantic City Electric bill can take is to call 800-642-3780 or visit atlanticcityelectric.com/help as soon as possible. Customers should never wait until they are in crisis to contact Atlantic City Electric. Customers must contact the company now!

Atlantic City Electric Customer Care will work with customers having difficulty paying their energy bill by helping enroll customers into available payment options, including:

- Flexible payment arrangements that offer tailored payment plans
- Eliminating down payment/security deposit requirements
- Extending payment periods for balances
- Connecting customers with energy assistance funds

For more information about Atlantic City Electric, visit atlanticcityelectric.com. Follow the company on Facebook at facebook.com/atlanticcityelectric and on Twitter at twitter.com/acelecconnect. Our mobile app is available at atlanticcityelectric.com/mobileapp.

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